

School Bus Transport Terms & Conditions

1. Booking & Payment

- Spaces are allocated on a first come, first served basis each term.
- Bus fares must be paid termly in advance and are non-refundable under any circumstances.
- Fares are calculated based on 5 days a week for the number of weeks in each term.
- Tickets are not transferable and cannot be pooled. Each ticket is assigned to an individual child with a photo visible to the driver.
- Flexi ticket journeys not used by the end of the term will be lost and do not roll over.
- If a child uses the bus without a valid ticket, a £50 penalty fare will be charged per occasion, payable within 14 days.

2. Eligibility & Supervision

- Only St Peter's pupils and staff may use the bus.
- Children must be in Year 2 or above to use the service.
- Children in Year 6 and below must be collected from the bus stop unless accompanied by a sibling in Year 7 or above.
- If a parent is not at the stop, the child will remain on the bus and can be collected at a later stop or at the end of the route. Parents are liable for any costs incurred.
- Any safeguarding concerns must be discussed with the school immediately.

3. Daily Use & Conduct

- Pupils must be at the bus stop before the published departure time. The bus cannot wait for late pupils.
- If a child misses the bus, parents must make alternative arrangements.
- No eating is allowed on the school bus.
- Pupils should arrive and leave school via the gate by the 2-8 Dining Hall that leads to The Avenue.
- If the school has concerns about a child's safety or behaviour, it reserves the right to refuse a place on the bus. No refund will be issued.

4. Changes, Delays & Disruptions

- Timings may change due to traffic or other unforeseen circumstances. No refunds will be issued for delays or if the service is not used.
- The school may need to adjust routes, stops, or timings due to roadworks or other disruptions. Notice will be given where possible, but no refunds will be issued.
- During the initial months of new services, timings may be adjusted slightly to establish a dependable timetable.

5. Communication & Notifications

- Parents must inform the school by 3pm via email (schoolbus@stpetersyork.org.uk) if their child is not returning on the bus (e.g., due to early collection or appointments).
- Parents with flexi tickets must update SOC's by 3pm on the day of travel for children under 11. If not done and the child is not placed on the bus, parents are responsible for collection.
- The school bus operator is a third-party contractor and does not have access to pupils' personal or medical information.